

# ALAN KRONSTADT

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## TECHNICAL SKILLS

### Proficient In:

- VMware ESXi 6.0, 5.5, 5.0, 3.5
- Microsoft Windows Server 2000/2003/2008/2012/2016
- Microsoft Word/Excel/Outlook/Visio 2003/2010/2013/2016
- IT Project Management
- Asset Management
- Corporate Sourcing and Procurement
- Networking: Ethernet, LAN, WAN, TCP/IP
- Complete environment architecture, design and implementation including hardware sizing, network connectivity, storage, console management, power and cooling
- SAN: Fabric, Loop, Direct Attach
- Servers: Dell, HP, IBM
- Storage: EMC VNX, VMAX, Equallogics, Dell, Hitachi
- NAS: Equallogics iSCSI, FreeNas, Dell
- Troubleshoot and repair Intel-based servers: Dell, HP, IBM, Fujitsu
- Troubleshoot and repair AMD Opteron-based servers: IBM, Sun/Oracle, Fujitsu
- Tivoli Storage Manager/IBM Spectrum Protect

## CERTIFICATIONS

- VMware 6.0 Certified Professional
- VMware 5.0 Certified Professional
- VMware 3.5 Certified Professional
- Dell Hardware Technician

## TRAINING

- Microsoft Windows Server 2016
- VMware ESX 3.5, vSphere 4.0 and vSphere 5.0
- EMC Symmetrix
- ESI: Managing Projects, Scheduling and Cost Control
- Fujitsu PrimePower
- Veritas Foundation Suite

## EXPERIENCE

### **Convergys, Inc**

Senior Consultant Computing Services

**Lake Mary, Florida**

September 2000 – Present

- Architect, deploy, troubleshoot and upgrade VMware ESXi clusters across the Enterprise
- Architect, deploy, troubleshoot and upgrade Intel/AMD based Windows and Linux environments
- Develop project modeling including server, storage, network and facilities models for project planning and costing
- Collaborate with internal and external clients to define project requirements for new deployments and to plan for capacity requirements based on estimates of future growth
- Prepare economic analyses of technical options and recommend optimal solutions
- Administer global project plans, coordinate resources necessary to complete implementation tasks, conduct project meetings, and provide status reports
- Facilitate production readiness and evaluation process
- Execute change management controls for production-impacting tasks
- Perform hardware and software planning, vendor negotiations, procurement, and configuration
- Analyze Data Center physical planning and provide recommendations regarding floor space utilization, power distribution, network cabling and distribution, and ancillary equipment connectivity
- Install, support, troubleshoot and repair Dell, Hewlett Packard/COMPAQ, IBM P-Series, and Intel/Windows-based desktop, small business and data center platforms
- Perform asset management functions including inventory control and hardware/software support contracts, activity, and tracking
- Provide technical guidance, training, and work direction for other team members
- Provide application and technical assistance to internal users company-wide
- Maintain a dynamic disaster recovery strategy for critical applications

### **Intercontinental Warranty**

MIS Analyst

**Deerfield Beach, Florida**

November 1997 – September 2000

- Installed and configured Microsoft Exchange Server, Windows 95/98/NT, LanSource Faxport Server
- Installed and configured NT Terminal Server for use with TRIAD
- Installed and maintained Windows NT Server/Domain
- Executed LAN rollout and cabling
- Diagnosed hardware issues and completed appropriate repairs

### **Kennedy & Associates**

Contractor

**Miami, Florida**

January 1997 – November 1997

- Installed, configured, and supported Microsoft Exchange servers and Microsoft SMS
- Created Microsoft SMS roll out packages and deployed Microsoft Exchange client to workstations

### **A.A.A. A/C and Radiator**

Analyst

**Miami, Florida**

September 1995 – January 1997

- Installed and maintained Windows NT network
- Maintained windows-based accounting system
- Configured and maintained Windows POS terminals
- Maintained and repaired hardware
- Implemented LAN rollout and cabling

### **VCS Computers**

Sr. Technician

**Miami, Florida**

August 1992 – July 1995

- Installed PC based Inventory/POS system for use in automotive repair shops
- Updated and fixed code for VCS proprietary software
- Implemented LAN rollout and cabling